



PAS 2030 Installer Scheme Guide

Well known & highly respected

NICEIC offer market leading certification services across the construction industry and if you are now looking to diversify into the energy efficiency market we can help you achieve certification for PAS 2030.

There are many benefits to becoming an NICEIC certified business, details of which can be found inside. The NICEIC brand is known and trusted by consumers and certification demonstrates your skills and professionalism, giving your customers peace of mind.

NICEIC is the leading industry voice of Technical Excellence, with over 65 years heritage.

Platinum Promise

Put simply, our Platinum Promise is protection for your customers. If an NICEIC certified contractor carries out work that falls within their scope of certification but it turns out to be non-compliant – and they then stop trading – then we will step in. At no extra cost to the customer, we will employ another contractor to rectify the non-compliant work. Subject to the Platinum Promise Conditions & Exclusions.



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for your business vehicles,
stationery and website



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with TrustMark -

Trustmark.org.uk

NICEIC

personalised business stationery
and photo UD cards

Available
to order



**NICEIC
Contractors**

promoted to
consumers and
specifiers

Opportunity

to become registered with
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co.uk/for-traders**

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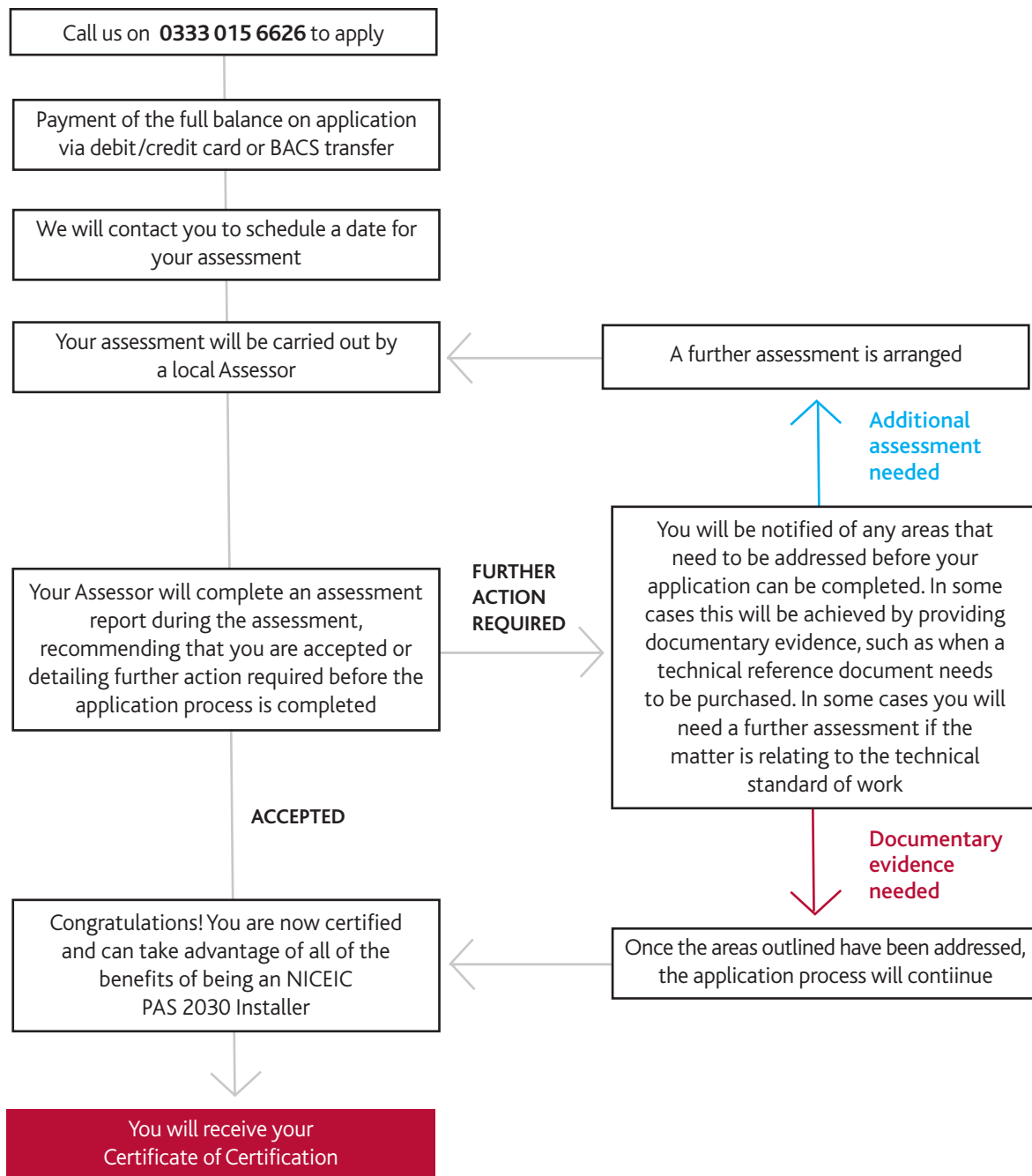
Scheme Overview

The PAS 2030 Installer Scheme enables businesses to demonstrate their competence and understanding of the installation of Energy Efficiency Measures in existing dwellings.

Being a certified NICEIC PAS 2030 Installer allows businesses to access government funding streams focused on the improvement of UK domestic properties on the road to Net Zero.



Application Process



Already Certified with NICEIC?

MCS Contractor

Microgeneration Certification Scheme (MCS) certified Contractors have already demonstrated to have met many of the quality system and competency requirements of the PAS 2030 scheme and can therefore access a streamline entry into PAS 2030 using the MCS 023 route.

To find out how you can use this route to become a PAS 2030 Installer please see our **MCS under PAS 2030 guide**.

NICEIC Approved Contractor or Domestic Installer

Electrotechnical Competency has already been assessed, which reduces the assessment requirements to the management system to confirm a PAS2030 requirements are in place, certification can then be recommended for the electrical measures.

Application Requirements Checklist

Listed below is a summary of the application requirements for the PAS 2030 Installer Scheme. Each technology has individual specific requirements.

- Does the business have access to PAS 2030, PAS 2035, the Building Regulations and other relevant standards?
- Does the business complete installation certification/or installation, certification and sign off, as detailed in the measure specific annex or other relevant standards?
- Does the business have a minimum of £2 million Public Liability Insurance and where appropriate, Professional indemnity Insurance/Employers liability insurance? The insurance must cover the range and scope of work that you undertake. NICEIC Insurance Services are able to offer contractors highly competitive rates on Public Liability Insurance.
For more information call 0333 015 6629 or visit our [insurance website](#)
- Have systems and processes been implemented, specific to the company and in accordance with the requirements of the PAS 2030 document?
- Does the business have and maintain suitable tools and equipment for all installation work covered?
- Has the business completed an installation for each technology applied for, in accordance to the relevant Annex of PAS 2030 and industry standards, which will be made available for the arranged assessment date?



Preparation for your Assessment

The assessment of the PAS 2030 Installer Scheme comprises of two parts:

1. Assessment of the management systems used by the business

The business will be assessed against the relevant requirements of PAS 2030.

Your business must operate robust management systems and processes, please have the following in place.

Operating Procedures Assessment

- Have an individual responsible for the business's certification and all activities relating to PAS 2030 (usually a business owner or director)
- Have a health and safety policy that identifies risks associated with the installation of energy efficiency measures
- Have a process for identifying and resolving product and process non-conformities
- Maintain records of activities relating to PAS 2030
- Operate a complaints process that manages issues relating to the PAS 2030
- Have a process for ensuring and recording all equipment is calibrated and maintained
- Ensure all product storage and transportation is conducted safely and in accordance to manufacturer's instructions
- Ensure and record all employees and subcontractors competence and training
- Have a process for assigning work to the appropriate staff and supervising their work (including subcontractors)
- Demonstrate management of subcontractors, if applicable
- Ensure work is inspected and verified by the appropriate competent person
- Have a process that details the work specific tasks which should be undertaken for each installation
- Have a process for managing any changes in specification that will change the installation process
- Have a process for declaring that installations meet the requirements of PAS 2030 and PAS 2035
- Ensure work is undertaken by competent persons and in compliance with the Building Regulations relevant to the country(ies) in which the company operates
- Demonstrate knowledge of PAS 2035
- Be competent to Vocational Qualification Level 3 or be in the process of attaining (PAS2030 3.26)

2. On-site Assessment

The business needs to demonstrate it can install energy efficient measures.

It is important that sufficient samples of work which are reflective of work undertaken within your NICEIC certification are within an area to allow the Assessor time to travel to all sites and back to your contracting office within the allocated time. If this isn't possible and we are unable to complete the Assessment, then an additional chargeable assessment will be required.

This is established through an on-site assessment, the on-site assessment should:

- The travel time between the office and the site should typically be no more than 30 minutes.
- Have been pre-arranged with the customer to ensure access and permission
- Have a risk assessment to ensure the safety of all personnel
- Be accompanied by the operative that was responsible for the installation work
- Have one example of each technology installed; it is preferable if more than one measure is located at the same site
- Be the business's own work that they take full responsibility for, which includes any liabilities for non-conformances
- Provide access to records of all completed and current installation work

Outcome of Assessment

At the end of your assessment, the assessor will make one of the following recommendations

Recommended - Your business will be recommended for certification if your management system and installation work are compliant

Further action required - Your business will be notified of any areas that need to be addressed. In some cases you will need an additional half day or full day assessment dependant on whether the matter relates to your office, installation or both. Alternatively, only supporting evidence may need to be supplied for a remote assessment.

Not recommended - Your business did not comply with the requirements of the scheme at either the office or on-site.

The recommended outcome of your assessment will then be reviewed by a different assessor who will grant certification if you have been successful.

More information on our PAS 2030 Installer Scheme can be found on our [website](#).

After you are Certified

Your business's details will be uploaded to [GD ORB](#). You will also be able to display the Green Deal and NICEIC marks and logos, to help promote your business and be confirmed by the Energy Supply chain for work such as Energy Companies Obligation (ECO).

Your customers will also now be able to access government funding once you have completed installations on their behalf.

As an PAS 2030 certified installer you must demonstrate that you are continuing to comply with NICEIC Scheme Rules and that technical standards are being maintained.

We ensure this by undertaking a surveillance assessments with you on a regular basis, this is calculated based on the volume of work you undertake and notify through the data warehouse. Below is a table of the % assessments required. Companies are subject to a minimum of the standard rate assessment for the first 2 years, following which the % can be reduced if compliance has been demonstrated on an ongoing basis.*

Measure tier	Low inspection rate (%)	Standard inspection rate (%)	High inspection rate (%)
Tier 1	1	2	3
Tier 2	3	5	7
Tier 3	4	7	10

* Surveillance rates will be increased if Risk factors such as non-compliances, complaints, change of technical personnel, use of sub-contractors are triggered.

Tiers by Measure

Measure	Tier 1	Tier 2	Tier 3
Cavity Wall Insulation		X	
Draught proofing	X		
External Wall Insulation	X		
Flat roof Insulation			X
Floor Insulation			X
Hybrid Wall Insulation			X
Internal Wall Insulation		X	
Loft Insulation			X
Pitched Roof Insulation			X
Room in Roof Insulation			X
Gas & LPG Boilers		X	
Oil Boilers	X		
Flue Gas Heat Recovery	X		
Heating System Insulation	X		
Heating Controls			X
Hot Water Systems	X		
Mechanical Ventilation Heat Recovery	X		
Underfloor Heating		X	
Warm Air	X		
Storage Heaters	X		
Lighting Fittings and Controls	X		

What is TrustMark?



TrustMark is a not for profit organisation, licenced by Government and supported by consumer protection. NICEIC are approved to carry the TrustMark logo and recruit reliable and trustworthy businesses onto the TrustMark register. This enables TrustMark and its scheme operators to provide reputable businesses to consumers, improve sector standards and tackle related issues such as better enforcement.

For more information on TrustMark please visit www.trustmark.org.uk

As a TrustMark Operator, we are able to award TrustMark to our certified businesses for the following trades:

- Electrical Contractors - installing to BS 7671
- MCS Registered Technologies
- PAS 2030 Registered Technologies

Recent updates to the ECO Legislation (The Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019) comes into force 1st January 2020. The changes mandate that all PAS2030 Installers seeking payment through ECO will need to be approved for the measures held on a TrustMark approval in addition to the PAS 2030 certification. All work when complete will need to be notified to the Property Portal and OFGEM will confirm these details prior to the authorisation of any payment for work undertaken. The data held within this portal will also be used to calculate the accurate delivery of % surveillance on the scheme.

Government Funding

Energy Companies Obligation (ECO)

The Energy Companies Obligation (ECO) is a requirement placed on the energy companies to improve the energy efficiency of the UK and reduce fuel poverty. Funding is available to vulnerable households in priority areas and can be used for insulation and heating upgrades.

Our PAS 2030 Installer certification demonstrates compliance against the standard PAS 2030 and enables you to take advantage of the business opportunities that PAS 2030 presents.

Certification enables you to access funding for your customers under the Energy Companies Obligation (ECO).

Home Upgrade Grant (HUG)

The Home Upgrade Grant (HUG), was is part of the Department for Business, Energy and Industrial Strategy's (BEIS) plans to tackle fuel poverty, homes will benefit from the initial £67m funding round under HUG. All upgrades will be offered to low-income houses that are not currently connected to the gas grid and are ranked as Energy Performance Certificate (EPC) band D or lower.

The Home Upgrade Grant primarily includes:

- Loft insulation
- Underfloor insulation
- Wall insulation
- Solar Photovoltaic (PV)
- Low carbon technologies

For more information about the Home Upgrade Grant and eligibility, contact your local authority. Through to 2025, £950m will be allocated through the HUG scheme and 22 local authorities will receive funding.

Local Authority Delivery (LAD Scheme)

£500 million funding has been allocated to local authorities through the Local Authority Delivery (LAD) scheme, to improve the energy efficiency of homes of low-income households, helping reduce fuel poverty, phasing out high carbon fossil fuel heating, and delivering progress towards the UK's commitment to net-zero by 2050. The LAD scheme aims to raise the energy efficiency of low income and low energy performance homes with a focus on energy performance certificates (EPC ratings of E, F or G).

Social Housing Decarbonisation Fund (SHDF)

Registered providers of social housing (including private and local authority providers) can apply to Social Housing Decarbonisation Fund (SHDF) to support the installation of energy performance measures in social homes in England. Up to £160 million is available.

The SHDF will upgrade a significant amount of social housing stock to an Energy Performance Certificate (EPC) rating of C. Projects will follow a worst first, fabric first, approach to improving the energy performance of social housing by 31 January 2023.

The fund will help:

- Deliver warm, energy-efficient homes
- Reduce carbon emissions
- Tackle fuel poverty
- Support green jobs
- Develop the retrofit sector
- Improve the comfort, health and well-being of social housing tenants






The fund follows on from the Social Housing Decarbonisation Fund Demonstrator, where over 2,300 homes were improved to EPC Band C and at least 1,300 local jobs were supported.

For more information or to access any of our services contact us now:

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